

Here is the most recent data,

if separation of case management occurs....

21,210 individuals with developmental disabilities will no longer
have their present case manager ¹

524 experienced case managers and related support staff specializing
in developmental disabilities will lose their employment ²

97.20% of individuals receiving case management services
reported they are happy with their present case manager ³

5 Complaints only have been submitted in the last 21 months from out of
over 21,000 individuals served ⁴

Do five complaints warrant this level of disruption?

FOOTNOTES

¹ The 21,210 figure is unduplicated and derived from the 20 CCB Financial Statement Audits for the Fiscal Year Ended 6/30/2009 performed by the Independent Audit Firm of Logan, Thomas and Johnson LLC, Certified Public Accountants. This figure does not include several thousand individuals on various waiting lists for which CCBs also provide case management (wait list only).

These case management services are presently provided by Colorado's CCBs. While it is unknown at this time what alternatives/options will be available, most CCBs have indicated given the forced choice of staying as a case management agency only or becoming a service agency, they would become a service agency.

² This number is derived from the 20 CCB Financial Statement Audits for the Fiscal Year Ended 6/30/2009 performed by the Independent Audit Firm of Logan, Thomas and Johnson LLC, Certified Public Accountants. If a CCB no longer provides case management, their long term caring case managers who know clients well will be let go. Hopefully, a portion will be hired by whatever organization replaces the existing CCBs. However, there is no guarantee these dedicated individuals will be re-employed.

³ State of Colorado, Department of Human Services, Division for Developmental Disabilities Case Management Satisfaction Survey, June 2007. This is the most recent, comprehensive survey of consumer satisfaction with Colorado CCB case management services.

⁴ The 5 complaints were identified in a data review by the Division for Developmental Disabilities and presented at the Conflict of Interest (COI) Task Force on April 8, 2010. The report covered 21 months from 7/08 to present. The complaints are in a category which includes all complaints related to CCB operations. It is unknown at this time if any of these complaints are founded or even relate to conflict of interest issues.

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