

# Waiting List & Comprehensive Services

## Frequently Asked Questions

### **Q. If I say no, do I lose my spot on the waiting list?**

A. When we are able to offer services, we go down the list of individuals wanting, those services as soon as available by the established waiting list date. No one loses his or her spot on the list, though we will want to review if the "as soon as available" timeline is still appropriate.

### **Q. What if we move?**

A. If you stay in Colorado, you can be referred to whatever Community Centered Board works with that area to be on their waiting list. If you already receive a service, the funding can usually transfer to that new CCB. It does not always mean that the exact same service is available. If you move out of state, the funding cannot follow you to a new state. If you return in less than a year, you can keep the previously established waiting list date once eligibility is re-determined.

### **Q. Why is it so hard to be told what number on the list someone is?**

A. The list changes as individuals are placed on the waiting list either for the first time, or due to moving into our area. Also, qualified emergencies are placed at the top of the waiting, list.

### **Q. Do I have to have Medicaid?**

A. Most services in Colorado are funded as a Medicaid program so that the state can have their portion matched by Federal dollars. Therefore, for adult services, the individual usually needs to qualify for Medicaid. There are some persons served in Supported Living Services with state funding (about 18%), but very few in comprehensive services (2%). As new SLS and Comprehensive funding becomes available to DDRC from the state, it is always Medicaid as opposed to state only dollars.

### **Q. What happens to my benefits when I start services?**

A. SSI, SSDI and other benefits continue to come to the individual when any services begin, with the exception of Comprehensive/Residential services. In that case, those benefits are used to pay for room and board in the new setting. If the individual earns more in benefits than the established room and board rate (the same amount as what SSI is set at), the extra dollars go back to the state to help offset the cost of the actual services. The individual typically keeps \$34 per month to pay for personal expenses, along with some earned wages.

### **Q. What if something happens to me before my son or daughter is in Comprehensive Services? A.**

Sometimes you may have made arrangements with the individual's siblings, other family or friends. When this is not the case, the individual would likely be considered an emergency and be prioritized on the waiting list. DDRC would actively seek funding either through available resources, attrition, or emergency funding from the state.

### **Q. What if I want a different service model?**

A. We are able to set up some creative ways to provide services, but must always work within the rules of that particular program. Through the years, programs have evolved in response to individuals and families asking for more flexibility or other alternatives, so we hope to continue to expand on current service models.

### **Q. Who decides who moves into the home where my son or daughter resides?**

A. When a decision is made for an individual to move into a particular home, that team of persons will be looking to be sure it appears to be a good match. Usually visits are made and if things do not work out, the individual can move to another setting. Individuals already in the home are made aware of new persons moving in, as are their involved family members.

### **Q. How are the home and day or work programs monitored?**

A. The agency providing the service, the Resource Coordinator and the Community Centered Board are all responsible for monitoring services provided. This is accomplished through direct visits, phone calls, team meetings, documentation required, etc. Family is always welcome to visit as well, and urged to share any concerns they may have with the agency and/or RC.

### **Q. Can I visit the home? Are there any restrictions?**

A. The individual has a right to receive phone calls and visits from friends and family. Most arrangements are made in advance, however you can stop by as well.