



---

## Policy: Conflict of Interest in CCB Functions Policy

Developmental Disabilities Resource Center (DDRC) has recognized for many years the potential for conflict of interest arising from the multiple roles of a Community Centered Board as a case management agency, service provider and contract manager. DDRC is committed to avoiding all actual and the appearance of conflicts of interest regarding its multiple roles. It is, has been and continues to be DDRC's policy that consumers will be given fair and unbiased access to providers and empowered to make their own choices. Actions or decisions with an intent to gain an unfair advantage will not be tolerated.

In order to ensure transparency, consistency and accountability, DDRC demonstrates and documents measures to avoid and address conflicts of interest. Specific areas requiring review or safeguards include, but are not limited to, information and referral, wait list management, the request for proposal process, resource assignment, and marketing of service providers. In addition, on-going staff and board training and review of these issues will continue to occur.